Transcript: VICTORIA Taylor-6255637256257536-5736821245919232

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Victoria. How can I help you? Hi, Victoria. Are you payroll? Uh, no, sir. This is for medical insurance. Medical insurance. Oh, okay. I think I got the wrong number. Sorry. You're fine. Have a good day. You too. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefit Center Card. This is Victoria. How can I help you?

Speaker speaker\_2: Hi, Victoria. Are you payroll?

Speaker speaker\_1: Uh, no, sir. This is for medical insurance.

Speaker speaker\_2: Medical insurance. Oh, okay. I think I got the wrong number. Sorry.

Speaker speaker\_1: You're fine. Have a good day.

Speaker speaker\_2: You too.

Speaker speaker\_1: Bye-bye.