

Transcript: VICTORIA

Taylor-6254757513216000-5614915230056448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello. Hey, is this Saundra Kans? Speaking. Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for BGS. Uh-huh. Um, so I'm looking at a enrollment form that you filled out on the 28th of October. It looks like you requested the virtual primary care, but you also selected to decline. So we were just calling to see if you wanted to enroll or not. And h- how much is it? What, what is it for? I'm sorry. What was that? It's a virtual primary care, and it's \$5.99 a week for employee only. Okay. I, I probably would be interested once I get employed. Okay. Um, well, in that case, I will just go ahead and, uh, make note that you're not interested at the moment. If you do get employed, uh, you will have 30 days, typically 30 days from the date of your first check to get enrolled. Okay. Yeah? Sounds good. All right. All right. Thank you. Thank you. Have a good day. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Hello.

Speaker speaker_1: Hey, is this Saundra Kans?

Speaker speaker_2: Speaking.

Speaker speaker_1: Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for BGS.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: Um, so I'm looking at a enrollment form that you filled out on the 28th of October. It looks like you requested the virtual primary care, but you also selected to decline. So we were just calling to see if you wanted to enroll or not.

Speaker speaker_2: And h- how much is it? What, what is it for? I'm sorry. What was that?

Speaker speaker_1: It's a virtual primary care, and it's \$5.99 a week for employee only.

Speaker speaker_2: Okay. I, I probably would be interested once I get employed.

Speaker speaker_1: Okay. Um, well, in that case, I will just go ahead and, uh, make note that you're not interested at the moment. If you do get employed, uh, you will have 30 days, typically 30 days from the date of your first check to get enrolled.

Speaker speaker_2: Okay.

Speaker speaker_1: Yeah?

Speaker speaker_2: Sounds good. All right.

Speaker speaker_1: All right.

Speaker speaker_2: Thank you.

Speaker speaker_1: Thank you.

Speaker speaker_2: Have a good day. Bye.