

Transcript: VICTORIA

Taylor-6249006854619136-6592167426703360

Full Transcript

Thank you for calling Benefits in a Car. This is Victoria. How can I help you? Yes, how you doing, ma'am? My name's Madison, and I'm currently working for Partners Personnel, and they told me I have like 30 days to enroll into benefits. But I just wanted to know, um, what's your dental d- benefit like and who is your carrier? Um, so the dental, uh, plan is through American Public Life. Uh-huh. Um, and it is a... it's a pretty basic dental plan. It's not gonna cover any major dental work like crowns, ortho- or orthodontists. Um, but it does cover your preventative dental work at 100%, and then basic dental work like fillings and extractions at 80%- Mm-hmm. ... once you meet the \$50 deductible. Um, the price of it just depends on like who you're wanting to cover. Um, so if you're just wanting it for yourself, it would be \$3.63 a week. Say it again. How much you say now? \$3.63 a week. Okay. So like if I get a... if I got a-a first and I can use you guys as a secondary, like far as the clea- cleansing, is that on... is that part of your preventive maintenance clean, like a deep cleaning? Uh, deep cleanings, I'm not too sure of. Now, keep in mind we're just your benefits administrators, so most of the- these t... these type of questions you would have to verify with the insurance company directly. I don't believe it'll cover deep cleanings. I think it's just a regular cleaning that it's gonna provide coverage for. Okay. And who's that again? Who... what's the dental, the dental coverage too again? You said American... Yeah, so the insurer is American Public Life. American Public Life. Okay, thank you. Let me look into that before I make any decision. All right. Okay, thank you. You're welcome. American Public Life.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is Victoria. How can I help you?

Speaker speaker_1: Yes, how you doing, ma'am? My name's Madison, and I'm currently working for Partners Personnel, and they told me I have like 30 days to enroll into benefits. But I just wanted to know, um, what's your dental d- benefit like and who is your carrier?

Speaker speaker_0: Um, so the dental, uh, plan is through American Public Life.

Speaker speaker_1: Uh-huh.

Speaker speaker_0: Um, and it is a... it's a pretty basic dental plan. It's not gonna cover any major dental work like crowns, ortho- or orthodontists. Um, but it does cover your preventative dental work at 100%, and then basic dental work like fillings and extractions at 80%-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... once you meet the \$50 deductible. Um, the price of it just depends on like who you're wanting to cover. Um, so if you're just wanting it for yourself, it would be \$3.63 a week.

Speaker speaker_1: Say it again. How much you say now?

Speaker speaker_0: \$3.63 a week.

Speaker speaker_1: Okay. So like if I get a... if I got a-a first and I can use you guys as a secondary, like far as the clea- cleansing, is that on... is that part of your preventive maintenance clean, like a deep cleaning?

Speaker speaker_0: Uh, deep cleanings, I'm not too sure of. Now, keep in mind we're just your benefits administrators, so most of the- these t... these type of questions you would have to verify with the insurance company directly. I don't believe it'll cover deep cleanings. I think it's just a regular cleaning that it's gonna provide coverage for.

Speaker speaker_1: Okay. And who's that again? Who... what's the dental, the dental coverage too again? You said American...

Speaker speaker_0: Yeah, so the insurer is American Public Life.

Speaker speaker_1: American Public Life. Okay, thank you. Let me look into that before I make any decision.

Speaker speaker_0: All right.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome.

Speaker speaker_1: American Public Life.