

Transcript: VICTORIA

Taylor-6248233291661312-5666782665949184

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Ms. Torres. This is Victoria with Benefits and Accard. We administer medical insurance for Surge Staffing and we did attempt to send you a copy of your medical ID card. Um, however, it was returned back to us, so we just want to verify that we have the correct mailing address on file. If you will verify-- uh, if you will just call us back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Again, we just need to verify with-- that we have the correct mailing address on file for you. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, this message is for Ms. Torres. This is Victoria with Benefits and Accard. We administer medical insurance for Surge Staffing and we did attempt to send you a copy of your medical ID card. Um, however, it was returned back to us, so we just want to verify that we have the correct mailing address on file. If you will verify-- uh, if you will just call us back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Again, we just need to verify with-- that we have the correct mailing address on file for you. Thank you and have a wonderful day.