

Transcript: VICTORIA

Taylor-6242166258483200-5557063307968512

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, is this James? Uh, he's not around. Can I take a message? Yeah. This is, uh, Victoria with Benefits and a Card. Uh, we administer the medical insurance through MAU. Mm-hmm. Um, we just have some questions about a enrollment form that he filled out. Um- Oh- If you could just have him call us back. Okay. No problem. I sure will. Thank you. Have a good day. You, too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this James?

Speaker speaker_0: Uh, he's not around. Can I take a message?

Speaker speaker_2: Yeah. This is, uh, Victoria with Benefits and a Card. Uh, we administer the medical insurance through MAU.

Speaker speaker_0: Mm-hmm.

Speaker speaker_2: Um, we just have some questions about a enrollment form that he filled out. Um-

Speaker speaker_0: Oh-

Speaker speaker_2: If you could just have him call us back.

Speaker speaker_0: Okay. No problem. I sure will.

Speaker speaker_2: Thank you. Have a good day.

Speaker speaker_0: You, too.

Speaker speaker_2: Thank you. Bye-bye.

Speaker speaker_0: Bye-bye.