

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Yes, is this the, um, employee, employee company? Um, do you work through like a staffing or a, a temp agency? Yeah, like a temp agency. I'm sorry. You're fine. What's the name of the agency? I was, I was asking how do I fill out the application? Oh, okay. So this is, this is for the medical insurance that they offer. We're not the act- we work for multiple staffing agencies across the states. Um, so we don't have anything to do with the actual application process. This is just for the medical insurance. Okay, all right. I'll just go on the website and then try to fill it out. Okay then, thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yes, is this the, um, employee, employee company?

Speaker speaker_0: Um, do you work through like a staffing or a, a temp agency?

Speaker speaker_1: Yeah, like a temp agency. I'm sorry.

Speaker speaker_0: You're fine. What's the name of the agency?

Speaker speaker_1: I was, I was asking how do I fill out the application?

Speaker speaker_0: Oh, okay. So this is, this is for the medical insurance that they offer. We're not the act- we work for multiple staffing agencies across the states. Um, so we don't have anything to do with the actual application process. This is just for the medical insurance.

Speaker speaker_1: Okay, all right. I'll just go on the website and then try to fill it out. Okay then, thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too.