

Transcript: VICTORIA

Taylor-6232233200271360-5943562140073984

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes. Um, I work through Surge Staffing and, uh, I just wanna make sure that, uh, I'm opted out of the thing for insurance so they don't charge my check every week or whatever. Okay. Uh, what's the name of the agency you work for? Surge Staffing. All right. And the last four of your Social? 9874. And your first and last name? Aaron Hoskins. Okay. Do you mind verifying your address and date of birth? Yes. It's 29 Circle Drive, uh, Florence, Kentucky 4242 and my birthday is July 25 in '93. And then phone number eight five nine seven four zero zero five three five? No. I, uh, I got a new number. Okay. Uh, what would be the best phone number for you? Uh, 513-526-5488. And the email is just aaronrussell3991@gmail.com? Yep. And you're wanting to decline coverage, right? Yeah. Okay. All righty. I will go ahead and decline that and you're good to go from here. Okay. Thank you very much. You're welcome. Have a good day. You too. Goodbye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes. Um, I work through Surge Staffing and, uh, I just wanna make sure that, uh, I'm opted out of the thing for insurance so they don't charge my check every week or whatever.

Speaker speaker_1: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_2: Surge Staffing.

Speaker speaker_1: All right. And the last four of your Social?

Speaker speaker_2: 9874.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Aaron Hoskins.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: Yes. It's 29 Circle Drive, uh, Florence, Kentucky 4242 and my birthday is July 25 in '93.

Speaker speaker_1: And then phone number eight five nine seven four zero zero five three five?

Speaker speaker_2: No. I, uh, I got a new number.

Speaker speaker_1: Okay. Uh, what would be the best phone number for you?

Speaker speaker_2: Uh, 513-526-5488.

Speaker speaker_1: And the email is just aaronrussell3991@gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: And you're wanting to decline coverage, right?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. All righty. I will go ahead and decline that and you're good to go from here.

Speaker speaker_2: Okay. Thank you very much.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too. Goodbye.

Speaker speaker_1: Thank you. Bye-bye.