

Transcript: VICTORIA

Taylor-6203810955968512-6524729268158464

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hi, is this Christopher Lopez? Yes, hello. Hello? Hey, this is Victoria with Benefits and a Card. We administer medical insurance for BGS. Okay. Um, I'm just calling because we received a enrollment form that you signed and dated on the 10th of January. It looks like on the form you selected to enroll into the virtual primary care, but you also selected to not participate in the benefits. So I was just calling to see if you wanted to enroll or not. No. You're not? No. Okay. All righty. That's all I needed to verify with you. Okay, okay. Hello, hello. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Hi, is this Christopher Lopez?

Speaker speaker_1: Yes, hello. Hello?

Speaker speaker_2: Hey, this is Victoria with Benefits and a Card. We administer medical insurance for BGS.

Speaker speaker_1: Okay.

Speaker speaker_2: Um, I'm just calling because we received a enrollment form that you signed and dated on the 10th of January. It looks like on the form you selected to enroll into the virtual primary care, but you also selected to not participate in the benefits. So I was just calling to see if you wanted to enroll or not.

Speaker speaker_1: No.

Speaker speaker_2: You're not?

Speaker speaker_1: No.

Speaker speaker_2: Okay. All righty. That's all I needed to verify with you.

Speaker speaker_1: Okay, okay. Hello, hello.

Speaker speaker_2: Thank you. Bye-bye.