Transcript: VICTORIA Taylor-6198014745296896-6419615596199936

Full Transcript

Thank you for calling Benefits not Card. This is Victoria. How can I help you? Um, hi. I wanted to, um, out r- roll from the, um, the Medicare. You're wanting to opt out? Yes. Okay. What's the name of the agency you work for? Surge. Gotcha. And the last four of your social? Um, give me a second. Okay. It's 7-5-4-1. And your first and last name? Janneth Arellano. J-A-N-N-E-T-H. My last name, Arellano. A-R-E-L-L-A-N-O. Do you mind verifying your address and date of birth? Um, it's 110 Buyers Cliff Circle, Surge. My birthday is U m- August 26th, 2004. Phone number 919-366-8208. Yes, that's correct. And then email is gonna be first and last name, F-I-G-U-E-R-O-A 26 at gmail.com? Yes. That's correct. Okay. I will go ahead and opt you out and you are good to go from here. Okay. Thank you. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits not Card. This is Victoria. How can I help you?

Speaker speaker_1: Um, hi. I wanted to, um, out r- roll from the, um, the Medicare.

Speaker speaker_0: You're wanting to opt out?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: Gotcha. And the last four of your social?

Speaker speaker_1: Um, give me a second.

Speaker speaker_0: Okay.

Speaker speaker_1: It's 7-5-4-1.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Janneth Arellano. J-A-N-N-E-T-H. My last name, Arellano. A-R-E-L-L-A-N-O.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: Um, it's 110 Buyers Cliff Circle, Surge. My birthday is U m- August 26th, 2004.

Speaker speaker_0: Phone number 919-366-8208.

Speaker speaker_1: Yes, that's correct.

Speaker speaker_0: And then email is gonna be first and last name, F-I-G-U-E-R-O-A 26 at gmail.com?

Speaker speaker_1: Yes. That's correct.

Speaker speaker_0: Okay. I will go ahead and opt you out and you are good to go from here.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye-bye.