

Transcript: VICTORIA

Taylor-6195689549676544-6387441451614208

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Victoria. How can I help you? Yes, ma'am. This is, uh, Jimmy and I was just calling, um... I, um, I did my insurance a while back and, uh, and they s- said that if I ever wanted a, uh... get a, uh, a... one of those, uh, uh, physical, uh, cards, just to call back and they would send me one. And I wanna see what I could do about getting a, uh, actually a physical insurance card. Okay. Uh, what's the name of the agency you work for? Uh, it would be, uh, Partners Staffing. And the last four of your Social? 6579. And then, uh, first and last name. Jimmy Childs. Okay. Uh, do you mind verifying your address and date of birth? It'd be, uh, 1645 DeFlore Road, Toccoa, Georgia, 30577, May the 17th, 1968. Phone number is 706-714-9648? Yes, ma'am. And then email is jleechilds1968@gmail.com? Gmail.com. Yes, ma'am. Okay. So you should be getting... It looks like your coverage just became active today. Okay. So the dental and vision should be coming to you within the next seven to 10 business days. Okay. And I will go ahead and request for the medical to also be mailed to you. Okay. Thank you so much. You're welcome. Is that all you needed help with? Yes, ma'am. All righty. You have a wonderful day. Okay. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes, ma'am. This is, uh, Jimmy and I was just calling, um... I, um, I did my insurance a while back and, uh, and they s- said that if I ever wanted a, uh... get a, uh, a... one of those, uh, uh, physical, uh, cards, just to call back and they would send me one. And I wanna see what I could do about getting a, uh, actually a physical insurance card.

Speaker speaker_1: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_2: Uh, it would be, uh, Partners Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6579.

Speaker speaker_1: And then, uh, first and last name.

Speaker speaker_2: Jimmy Childs.

Speaker speaker_1: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_2: It'd be, uh, 1645 DeFlore Road, Toccoa, Georgia, 30577, May the 17th, 1968.

Speaker speaker_1: Phone number is 706-714-9648?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: And then email is jleechilds1968@gmail.com?

Speaker speaker_2: Gmail.com. Yes, ma'am.

Speaker speaker_1: Okay. So you should be getting... It looks like your coverage just became active today.

Speaker speaker_2: Okay.

Speaker speaker_1: So the dental and vision should be coming to you within the next seven to 10 business days.

Speaker speaker_2: Okay.

Speaker speaker_1: And I will go ahead and request for the medical to also be mailed to you.

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: You're welcome. Is that all you needed help with?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All righty. You have a wonderful day.

Speaker speaker_2: Okay. You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_3: Bye.