

Transcript: VICTORIA

Taylor-6184156123578368-5162169729236992

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Is this Allen Smith? Yes. Hey. This is Victoria with Benefits on a Card. I tried to send that, uh, confirmation to your email but for whatever reason it didn't go through, so I just wanted to verify your email address. Okay. Um, so I have A-L-L-E-N- Nope. ... S-M- Nope, nope. One L. A-L-A-N. Oh, okay. So A-L-A-N- Yep.... Smith- Oh. ... 6623 at gmail.com. Yep, just one L. Okay. And is that how you spell your first name? I should have said that a while ago. What's that? Is that how you spell your first name too? A-L-A-N? Yep. Okay. Gotcha. I spelled it differently, so I will fix that. Just to make sure I got it right, A-L-A-N Smith 6623 at gmail.com? Yep. Okay. All righty. I'll go ahead and get that sent to you. All right. Thank you. Thank you. Appreciate it. Yes, sir. Mm. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello. Is this Allen Smith?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey. This is Victoria with Benefits on a Card. I tried to send that, uh, confirmation to your email but for whatever reason it didn't go through, so I just wanted to verify your email address.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, so I have A-L-L-E-N-

Speaker speaker_2: Nope.

Speaker speaker_1: ... S-M-

Speaker speaker_2: Nope, nope. One L. A-L-A-N.

Speaker speaker_1: Oh, okay. So A-L-A-N-

Speaker speaker_2: Yep.... Smith-

Speaker speaker_1: Oh.

Speaker speaker_2: ... 6623 at gmail.com. Yep, just one L.

Speaker speaker_1: Okay. And is that how you spell your first name?

Speaker speaker_2: I should have said that a while ago. What's that?

Speaker speaker_1: Is that how you spell your first name too? A-L-A-N?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. Gotcha. I spelled it differently, so I will fix that. Just to make sure I got it right, A-L-A-N Smith 6623 at gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. All righty. I'll go ahead and get that sent to you.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: Thank you.

Speaker speaker_2: Appreciate it.

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Mm. Bye.

Speaker speaker_1: Bye-bye.