

## **Transcript: VICTORIA**

**Taylor-6178992039313408-5752433822318592**

### **Full Transcript**

... been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey. This message is for Mrs. Anderson. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 1st of April. It looks like on the form you did select to enroll into a couple different things, but for you and children. We are just missing your children's information such as their names, date of birth and Social Security numbers. Um, so we would need that in order to complete the enrollment. If you will, uh, please give us a call back. Phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: ... been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey. This message is for Mrs. Anderson. This is Victoria with Benefits and a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 1st of April. It looks like on the form you did select to enroll into a couple different things, but for you and children. We are just missing your children's information such as their names, date of birth and Social Security numbers. Um, so we would need that in order to complete the enrollment. If you will, uh, please give us a call back. Phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.