

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits and a Card. This is Victoria. How can I help you? Hi, Victoria. I'm calling to see if authorization's required for outpatient surgery. Um, I'm not too sure. This is just, uh, Benefits and a Card, we're administers for medical insurance. Um, that's, that might be something you have to contact the actual insurance carrier about. Okay. All right. Well, thank you. I do appreciate it. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi, Victoria. I'm calling to see if authorization's required for outpatient surgery.

Speaker speaker_0: Um, I'm not too sure. This is just, uh, Benefits and a Card, we're administers for medical insurance. Um, that's, that might be something you have to contact the actual insurance carrier about.

Speaker speaker_1: Okay. All right. Well, thank you. I do appreciate it.

Speaker speaker_0: You're welcome. Have a good day.