

Transcript: VICTORIA

Taylor-6152146457149440-6257486228045824

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hi, is this Francesca? Uh, yes. Hey, this is Victoria with Benefits on a Card. Uh, we spoke about your vision coverage through Partners Personnel yesterday? Yeah. Hey, um, just giving you a call to let you know we were able to get you up to date in the MetLife system, so you should be good to go, uh, good to go to use it. Okay, so like if they search me, uh, it'll come up? Or, or what info- uh, vision number do I give them? You just provide them with your ID card and they should be able to find you. Oh, okay. Okay, thank you. You're welcome. Have a good day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hi, is this Francesca?

Speaker speaker_0: Uh, yes.

Speaker speaker_2: Hey, this is Victoria with Benefits on a Card. Uh, we spoke about your vision coverage through Partners Personnel yesterday?

Speaker speaker_0: Yeah.

Speaker speaker_2: Hey, um, just giving you a call to let you know we were able to get you up to date in the MetLife system, so you should be good to go, uh, good to go to use it.

Speaker speaker_0: Okay, so like if they search me, uh, it'll come up? Or, or what info- uh, vision number do I give them?

Speaker speaker_2: You just provide them with your ID card and they should be able to find you.

Speaker speaker_0: Oh, okay. Okay, thank you.

Speaker speaker_2: You're welcome. Have a good day.

Speaker speaker_0: You too. Bye.

Speaker speaker_2: Bye-bye.