

Transcript: VICTORIA

Taylor-6147845591842816-4805246910119936

Full Transcript

Thank you for calling Benefits by Card. This is Victoria. How can I help you? Uh, I need to see if I can, um, opt out of you guys' insurance. What's the name of the agency you work for? Berge. And the last four of your Social? 7679. Okay. And your first and last name? Howard McCurdy. All righty. Do you mind verifying your address and date of birth? 3461 Street 69883. So that address is Tiffin, Ohio 44883? Yep. Tiffin, Ohio it is. Phone number is 567-201-6940? Absolutely. And then email is mcurdyhoward669@gmail.com. Exactly. Okay. Give me one second. Okay. Okay. So it looks like you actually have a court order, um, requiring coverage. Oh. So I would not be able to cancel that without a release form from the issuing agency. Okay. Okay. Thank you. Yes, sir. Do you need help with anything else? Nope, that's it. All right. You have a wonderful day. You too. Appreciate it. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits by Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, I need to see if I can, um, opt out of you guys' insurance.

Speaker speaker_0: What's the name of the agency you work for?

Speaker speaker_1: Berge.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 7679.

Speaker speaker_0: Okay. And your first and last name?

Speaker speaker_1: Howard McCurdy.

Speaker speaker_0: All righty. Do you mind verifying your address and date of birth?

Speaker speaker_1: 3461 Street 69883.

Speaker speaker_0: So that address is Tiffin, Ohio 44883?

Speaker speaker_1: Yep. Tiffin, Ohio it is.

Speaker speaker_0: Phone number is 567-201-6940?

Speaker speaker_1: Absolutely.

Speaker speaker_0: And then email is mccurdyhoward669@gmail.com.

Speaker speaker_1: Exactly.

Speaker speaker_0: Okay. Give me one second.

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. So it looks like you actually have a court order, um, requiring coverage.

Speaker speaker_1: Oh.

Speaker speaker_0: So I would not be able to cancel that without a release form from the issuing agency.

Speaker speaker_1: Okay. Okay. Thank you.

Speaker speaker_0: Yes, sir. Do you need help with anything else?

Speaker speaker_1: Nope, that's it.

Speaker speaker_0: All right. You have a wonderful day.

Speaker speaker_1: You too. Appreciate it.

Speaker speaker_0: Thank you. Bye-bye.