

## **Transcript: VICTORIA**

**Taylor-6144715596677120-4946479984852992**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Mr. Dallas. This is Victoria with Benefits on a Card. We administer medical insurance for HSS and we did receive a enrollment form that you recently signed and dated on the 25th of March. Um, on the form it looks like you requested the VIP Standard for employee only, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. As of right now, we are gonna decline coverage, but if you are interested in getting enrolled, just give us a call back as soon as possible. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Mr. Dallas. This is Victoria with Benefits on a Card. We administer medical insurance for HSS and we did receive a enrollment form that you recently signed and dated on the 25th of March. Um, on the form it looks like you requested the VIP Standard for employee only, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. As of right now, we are gonna decline coverage, but if you are interested in getting enrolled, just give us a call back as soon as possible. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.