Transcript: VICTORIA
Taylor-6142282297294848-5010027147476992

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Shawn. This is Victoria with Benefits Center Card, calling in on behalf of the resource company in regards to the medical insurance that they offer. Uh, we did recently receive a enrollment form signed and dated on the 7th of January. Um, it looks like on the enrollment form you're requesting to enroll into the VIP Classic Medical Plan, dental, vision, and the group accident for employee only, and then the term life, uh, benefit for employee plus children. Uh, we are currently missing your dependent information such as the names, date of birth, and Social Security numbers of the children you would like to cover under term life. And we're also missing a beneficiary for the term life. Uh, so as of right now, we are gonna go ahead and make the changes to your enrollment based off of the enrollment form, but we're gonna do everything for employee only. Um, now if you are wanting to add the children onto the term life, just give us a call back. Again, we would need their names, date of birth, and Social Security numbers, and we do also need a beneficiary for the term life policy. Um, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Shawn. This is Victoria with Benefits Center Card, calling in on behalf of the resource company in regards to the medical insurance that they offer. Uh, we did recently receive a enrollment form signed and dated on the 7th of January. Um, it looks like on the enrollment form you're requesting to enroll into the VIP Classic Medical Plan, dental, vision, and the group accident for employee only, and then the term life, uh, benefit for employee plus children. Uh, we are currently missing your dependent information such as the names, date of birth, and Social Security numbers of the children you would like to cover under term life. And we're also missing a beneficiary for the term life. Uh, so as of right now, we are gonna go ahead and make the changes to your enrollment based

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