

## **Transcript: VICTORIA**

**Taylor-6134466427404288-6310279168835584**

### **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Rubio? Who's calling? Hey, this is Victoria with Benefits on a Card. We administer the medical insurance for OnTrak Staffing. Okay. Is this Ms. Rubio? Yeah, that's me but I'm not working there. I don't want nothing, just cancel. I'm working something else. Okay. All righty. That's all we need to hear.

### **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Rubio?

Speaker speaker\_0: Who's calling?

Speaker speaker\_1: Hey, this is Victoria with Benefits on a Card. We administer the medical insurance for OnTrak Staffing.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Is this Ms. Rubio?

Speaker speaker\_0: Yeah, that's me but I'm not working there. I don't want nothing, just cancel. I'm working something else.

Speaker speaker\_1: Okay. All righty. That's all we need to hear.