

Transcript: VICTORIA

Taylor-6115378552422400-6093104415817728

Full Transcript

Your call may be monitored- The subscriber you are trying to reach is not available. ... for quality assurance purposes. Please leave your message after the tone. Hey, this message is for Mark. This is Victoria with Benefits on a Card. We administer medical insurance for the resource company, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you did select the MEC TeleRX, um, for employee plus family, but we are missing your dependents. Um, like their names, date of birth, uh, date of births and Social Security numbers. So, the dependents that you're wanting to carry under this policy, we would need their information in order to add them on. So, as of right now, we are gonna enroll you into the MEC TeleRX, but for an employee only. Again, if you are wanting to add a spouse and/or children onto this, we will need their full names, date of births and full Social Security numbers. Our phone number is 800, uh, 497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, again, we have enrolled you into coverage for employee only, but give us a call back if you're wanting to add dependents. Thank you so much and have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: The subscriber you are trying to reach is not available.

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_1: Please leave your message after the tone.

Speaker speaker_2: Hey, this message is for Mark. This is Victoria with Benefits on a Card. We administer medical insurance for the resource company, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you did select the MEC TeleRX, um, for employee plus family, but we are missing your dependents. Um, like their names, date of birth, uh, date of births and Social Security numbers. So, the dependents that you're wanting to carry under this policy, we would need their information in order to add them on. So, as of right now, we are gonna enroll you into the MEC TeleRX, but for an employee only. Again, if you are wanting to add a spouse and/or children onto this, we will need their full names, date of births and full Social Security numbers. Our phone number is 800, uh, 497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, again, we have enrolled you into coverage for employee only, but give us a call back if you're wanting to add dependents. Thank you so much and have a wonderful day.

Speaker speaker_0: Thank you.