

## **Transcript: VICTORIA**

**Taylor-6103423453937664-4534759193755648**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Claudia. This is Victoria with Benefits on a Card. We administer medical insurance for BGS. Um, and we did try to send you one of your ID cards, but it was returned back to us, um, so we just wanna verify that we have the correct mailing address on file. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Claudia. This is Victoria with Benefits on a Card. We administer medical insurance for BGS. Um, and we did try to send you one of your ID cards, but it was returned back to us, um, so we just wanna verify that we have the correct mailing address on file. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.