

## **Transcript: VICTORIA**

**Taylor-6093980114665472-5927464433827840**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, good morning. I was the guy that spoke with you just now. My social is 5794. Wole Adeboye. My last name is Adeboye. Okay. What's the name of the agency you work for? Search. Search Staffing. Okay. How do you spell your last name? A-B-E-B-O-Y-E. Okay. Do you mind verifying your address and date of birth? Yeah. 2327 Clarice Place. Clarice Place, Richardson. Okay, that's in Richardson, Texas 75041? 75081. The ZIP code for Richardson where I live is 75081. 75081? Yes. What is your date of birth? November 8th 1979. Okay. Phone number 404-629-7411? Yes, please. Okay. And then email is gonna be W-O-L-E-A-D-E-B-O-Y-E86@gmail? Yes, please. Well, I mean- Okay. ... I had a... I had health insurance so I would like to decline. Let me finish. Okay. Thank you. I will go ahead and decline it for you. Do you need help with anything else? I'll get back to you as soon as I need help. Thank you. You're welcome. Have a good day. Yeah. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Yeah, good morning. I was the guy that spoke with you just now. My social is 5794. Wole Adeboye. My last name is Adeboye.

Speaker speaker\_0: Okay. What's the name of the agency you work for?

Speaker speaker\_1: Search. Search Staffing.

Speaker speaker\_0: Okay. How do you spell your last name?

Speaker speaker\_1: A-B-E-B-O-Y-E.

Speaker speaker\_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker\_1: Yeah. 2327 Clarice Place. Clarice Place, Richardson.

Speaker speaker\_0: Okay, that's in Richardson, Texas 75041?

Speaker speaker\_1: 75081. The ZIP code for Richardson where I live is 75081.

Speaker speaker\_0: 75081?

Speaker speaker\_1: Yes.

Speaker speaker\_0: What is your date of birth?

Speaker speaker\_1: November 8th 1979.

Speaker speaker\_0: Okay. Phone number 404-629-7411?

Speaker speaker\_1: Yes, please.

Speaker speaker\_0: Okay. And then email is gonna be W-O-L-E-A-D-E-B-O-Y-E86@gmail?

Speaker speaker\_1: Yes, please. Well, I mean-

Speaker speaker\_0: Okay.

Speaker speaker\_1: ... I had a... I had health insurance so I would like to decline. Let me finish.

Speaker speaker\_0: Okay.

Speaker speaker\_1: Thank you.

Speaker speaker\_0: I will go ahead and decline it for you. Do you need help with anything else?

Speaker speaker\_1: I'll get back to you as soon as I need help. Thank you.

Speaker speaker\_0: You're welcome. Have a good day.

Speaker speaker\_1: Yeah. Bye.