

Transcript: VICTORIA

Taylor-6081550235648000-6391508495941632

Full Transcript

Thank you for calling Benefits on Accord. This is Victoria. How can I help you? Yes, my name is Brian Walton and, uh, uh, I wanna opt out. I didn't even know I had this. I already have health insurance and you guys been taking money outta my check and I didn't even know that. Nobody told me that you guys opted me into this health insurance until I got a message. My employer didn't tell me. Nobody sent me an email or anything, man. Like, I don't think that's right. Okay. What's the name of the agency you work for? Uh, Crown Staffing. All right. Well I'll ask for- So I don't need help. I, I already have health insurance. Okay, I hear you sir and I understand. This is . I'm sorry. What is the last four of your social? Hello? Hello? Hello?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on Accord. This is Victoria. How can I help you?

Speaker speaker_1: Yes, my name is Brian Walton and, uh, uh, I wanna opt out. I didn't even know I had this. I already have health insurance and you guys been taking money outta my check and I didn't even know that. Nobody told me that you guys opted me into this health insurance until I got a message. My employer didn't tell me. Nobody sent me an email or anything, man. Like, I don't think that's right.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, Crown Staffing.

Speaker speaker_0: All right. Well I'll ask for-

Speaker speaker_1: So I don't need help. I, I already have health insurance.

Speaker speaker_0: Okay, I hear you sir and I understand.

Speaker speaker_1: This is .

Speaker speaker_0: I'm sorry. What is the last four of your social? Hello? Hello? Hello?