Transcript: VICTORIA
Taylor-6071804359294976-6669818962591744

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 630-596-6891. Hey, this message is for Mr., uh, Watson. This is Victoria with Benefits and a Card. We administer medical insurance for Surge Staffing. Um, we did send you a text message yesterday regarding the auto enrollment, um, and we did get your reply, so I was just calling to let you know more information about the auto enrollment. Uh, so Surge Staffing will automatically enroll all members into the MEC telRx, um, 30 days from the date of your first paycheck unless you opt out beforehand. That plan is a preventative medical plan, so it only covers things like yearly physicals, vaccinations and preventative screenings, and it does cover that at 100% as long as you stay in network. It also comes with a subscription for FreeRx, which is a prescription plan. If it is one of the covered medications, it would be free. Um, the plan that they automatically enroll you into for employee only is \$16.80 a week. And again, they will automatically enroll you into this 30 days from the date of your first check unless you opt out beforehand. So if this is something that you're not wanting, please make sure to give us a call back as soon as possible so we can opt you out. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 630-596-6891.

Speaker speaker\_1: Hey, this message is for Mr., uh, Watson. This is Victoria with Benefits and a Card. We administer medical insurance for Surge Staffing. Um, we did send you a text message yesterday regarding the auto enrollment, um, and we did get your reply, so I was just calling to let you know more information about the auto enrollment. Uh, so Surge Staffing will automatically enroll all members into the MEC telRx, um, 30 days from the date of your first paycheck unless you opt out beforehand. That plan is a preventative medical plan, so it only covers things like yearly physicals, vaccinations and preventative screenings, and it does cover that at 100% as long as you stay in network. It also comes with a subscription for FreeRx, which is a prescription plan. If it is one of the covered medications, it would be free. Um, the plan that they automatically enroll you into for employee only is \$16.80 a week. And

again, they will automatically enroll you into this 30 days from the date of your first check unless you opt out beforehand. So if this is something that you're not wanting, please make sure to give us a call back as soon as possible so we can opt you out. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.