

Transcript: VICTORIA

Taylor-6045658307674112-4748333018824704

Full Transcript

Your call has been forwarded to an- Your call may be monitored or recorded for quality assurance purposes. ... automatic voice message system. 5135802118 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, this message is for Mr Hill. This is Victoria with Benefits on a Card. We administer medical insurance for Hospitality Staffing Solutions and we did receive a enrollment form that you signed and dated on the 7th of March. Um, it looks like on the enrollment form you did select a couple different things, um, the VIP Standard, uh, and the Stay Healthy MEC Enhanced medical plans. Unfortunately, you cannot have both, so we're unsure of which one you're wanting to enroll into. I do also see that you selected the dental and group accident for employee only. Um, you also selected the virtual primary care but for employee plus spouse, and we are missing your spouse's information if you're wanting to add them as a dependent. So, as of right now, uh, we are gonna enroll you into the VIP Standard, the, uh, dental, the group accident, and the virtual primary care, but for employee only. If this is not exactly what you're wanting to enroll into, please give us a call back so that we can make changes to the enrollment. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you are satisfied with your message, press one. To listen to your message, press... To send your message with normal delivery, press one. To send your message... Thank you. Your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... automatic voice message system. 5135802118 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, this message is for Mr Hill. This is Victoria with Benefits on a Card. We administer medical insurance for Hospitality Staffing Solutions and we did receive a enrollment form that you signed and dated on the 7th of March. Um, it looks like on the enrollment form you did select a couple different things, um, the VIP Standard, uh, and the Stay Healthy MEC Enhanced medical plans. Unfortunately, you cannot have both, so we're unsure of which one you're wanting to enroll into. I do also see that you selected the dental

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