

Transcript: VICTORIA

Taylor-6022130175361024-5789283959226368

Full Transcript

Thank you for calling Benefits at... . This is Victoria. How can I help you? Hi, Victoria. My name is Isabel. I'm calling from a provider's office. A quick question. Um. Yeah. A new patient has told us they have insurance with you. Do you guys cover orthodontics? Ah. So what's... Do you know, do you know the name of their employer? I do not. Yeah. I mean, just talking in general, the benefits that, um, the, that are offered through their employers, to my knowledge, the dental would not cover orthodontists. Okay. So you guys don't cover orthodontists. Not that I'm aware of. Okay. I'll go ahead and make a note. All righty. You have a wonderful day. Thank you. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits at... .

Speaker speaker_1: This is Victoria. How can I help you?

Speaker speaker_2: Hi, Victoria. My name is Isabel. I'm calling from a provider's office. A quick question. Um.

Speaker speaker_1: Yeah.

Speaker speaker_2: A new patient has told us they have insurance with you. Do you guys cover orthodontics?

Speaker speaker_1: Ah. So what's... Do you know, do you know the name of their employer?

Speaker speaker_2: I do not.

Speaker speaker_1: Yeah. I mean, just talking in general, the benefits that, um, the, that are offered through their employers, to my knowledge, the dental would not cover orthodontists.

Speaker speaker_2: Okay. So you guys don't cover orthodontists.

Speaker speaker_1: Not that I'm aware of.

Speaker speaker_2: Okay. I'll go ahead and make a note.

Speaker speaker_1: All righty. You have a wonderful day.

Speaker speaker_2: Thank you. You too.

Speaker speaker_1: Thank you. Bye-bye.