

Transcript: VICTORIA

Taylor-5983628755419136-5535710139334656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 234-9574. Hey, this message is for, uh, Darius Spencer. This is Victoria with Benefits and a Card calling on, b- on behalf of MAU. Um, I'm just calling in regards to the medical insurance that they offer. We did receive a enrollment form that you signed and dated on the 25th of November. It looks like you selected a couple plans for you and your spouse. Um, however, uh, you did select two different medical plans which you cannot have at the same time, the Stay Healthy MEC as well as the Stay Healthy MEC Enhanced. Um, if you will, please give us a call back so we can verify which one you're wanting. Our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 234-9574.

Speaker speaker_2: Hey, this message is for, uh, Darius Spencer. This is Victoria with Benefits and a Card calling on, b- on behalf of MAU. Um, I'm just calling in regards to the medical insurance that they offer. We did receive a enrollment form that you signed and dated on the 25th of November. It looks like you selected a couple plans for you and your spouse. Um, however, uh, you did select two different medical plans which you cannot have at the same time, the Stay Healthy MEC as well as the Stay Healthy MEC Enhanced. Um, if you will, please give us a call back so we can verify which one you're wanting. Our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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