

## **Transcript: VICTORIA**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, I got a text message and I was calling to see what this actually was. This is, uh, for medical insurance if you happen to work through a staffing or temp agency. Oh, okay. This is not for me. Okay, thank you. You're welcome. Have a good day. You too. Okay. All right.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_2: Yes, I got a text message and I was calling to see what this actually was.

Speaker speaker\_1: This is, uh, for medical insurance if you happen to work through a staffing or temp agency.

Speaker speaker\_2: Oh, okay. This is not for me. Okay, thank you.

Speaker speaker\_1: You're welcome. Have a good day.

Speaker speaker\_2: You too.

Speaker speaker\_1: Okay.

Speaker speaker\_2: All right.