

Transcript: VICTORIA

Taylor-5950908783575040-5317415032504320

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, hi. My name's Dennis Weaver. Uh, I'm just calling... I received a text message when I was... about this. I was calling to see what it is. Okay. So, we here at Benefits on a Card, we administer medical insurance if you work through a staffing or a temp agency. Okay. Yeah, I'm going through that surge right now. I'm just waiting to get hired in, in my job and then I get... then I'll have insurance and all that stuff. Okay. So I know specifically with surge staffing, they automatically enroll members into one of the medical plans unless you opt out beforehand. Uh, they typically do that 30 days from the date of your first check. Oh, okay. Yeah. I'm, I'm... Yeah, I'm not interested. I... When I got sur- went through there, she gave me this little piece of paper, had a number to call to opt out of the insurance and I called and off, opted out of it. Okay. I mean, I can pull up your file to make sure it's been declined. Okay. What's the, uh, last four of your Social? 7979. Your first and last name? Dennis Weaver. Okay. And then if you'll just verify your address and date of birth. 0625, 1979 174868, Route 81, Svenadoshia, Ohio, 45894. Okay. Phone number 419-584-8288? Yes, ma'am. Email is first and last name 1953 at Gmail. Yeah. Okay. Yep, it looks like it's already been declined. That was on the 12th, so you're good to go from here. Good. Okay. All righty. Well, thank you. Uh, I just, like I said, I just was curious to see what it was. All righty. You have a wonderful day. Okay. You too. Thank you. Bye-bye. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, hi. My name's Dennis Weaver. Uh, I'm just calling... I received a text message when I was... about this. I was calling to see what it is.

Speaker speaker_0: Okay. So, we here at Benefits on a Card, we administer medical insurance if you work through a staffing or a temp agency.

Speaker speaker_1: Okay. Yeah, I'm going through that surge right now. I'm just waiting to get hired in, in my job and then I get... then I'll have insurance and all that stuff.

Speaker speaker_0: Okay. So I know specifically with surge staffing, they automatically enroll members into one of the medical plans unless you opt out beforehand. Uh, they typically do that 30 days from the date of your first check.

Speaker speaker_1: Oh, okay. Yeah. I'm, I'm... Yeah, I'm not interested. I... When I got sur-
went through there, she gave me this little piece of paper, had a number to call to opt out of
the insurance and I called and off, opted out of it.

Speaker speaker_0: Okay. I mean, I can pull up your file to make sure it's been declined.

Speaker speaker_1: Okay.

Speaker speaker_0: What's the, uh, last four of your Social?

Speaker speaker_1: 7979.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: Dennis Weaver.

Speaker speaker_0: Okay. And then if you'll just verify your address and date of birth.

Speaker speaker_1: 0625, 1979 174868, Route 81, Svenadoshia, Ohio, 45894.

Speaker speaker_0: Okay. Phone number 419-584-8288?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Email is first and last name 1953 at Gmail.

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Yep, it looks like it's already been declined. That was on the 12th,
so you're good to go from here.

Speaker speaker_1: Good. Okay. All righty. Well, thank you. Uh, I just, like I said, I just was
curious to see what it was.

Speaker speaker_0: All righty. You have a wonderful day.

Speaker speaker_1: Okay. You too. Thank you. Bye-bye.

Speaker speaker_0: Thank you.