

Transcript: VICTORIA

Taylor-5936987423031296-6489719045275648

Full Transcript

Thank you for calling Benefits in a Car, this is Victoria. How can I help you? Hey, my name is Bruce Weaver. I work for The Resource out of Winston, and I was just trying to see about these benefits. Okay. Um, what is the last four digits of your social? 7619. And I'm sorry, your first and last name? Bruce Weaver Junior. Do you mind verifying your address and date of birth? 6250 Sturgeon Way, High Point 27265, and the date of birth is 8/27/67. Okay, phone number is 336-266-491, uh, 4912? Yeah. And then email is gonna be b as in boy, d as in dog, W-P-W-L-I-F-F-R yahoo.com? L-F-T-R at yahoo.com. Oh, okay. L-F-T-R at yahoo.com All right, um, let's see. Do you know what you're wanting to enroll into or what's being offered? Well, could you email me the information? Sure. Um- I don't even know what it consists of yet. Okay. Yeah, I can send a copy of the benefits guide to your email, and then it looks like you have until the... Uh, technically the 20th to enroll. But if you want to do it over the phone, we're closed over the weekends, so it would be the 18th of April. Okay. Yes, sir, but I will go ahead and send that information to your email. Did you need help with anything else? Not right now. I'll let you know though, I appreciate your help. Yes, sir. You have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car, this is Victoria. How can I help you?

Speaker speaker_1: Hey, my name is Bruce Weaver. I work for The Resource out of Winston, and I was just trying to see about these benefits.

Speaker speaker_0: Okay. Um, what is the last four digits of your social?

Speaker speaker_1: 7619.

Speaker speaker_0: And I'm sorry, your first and last name?

Speaker speaker_1: Bruce Weaver Junior.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: 6250 Sturgeon Way, High Point 27265, and the date of birth is 8/27/67.

Speaker speaker_0: Okay, phone number is 336-266-491, uh, 4912?

Speaker speaker_1: Yeah.

Speaker speaker_0: And then email is gonna be b as in boy, d as in dog, W-P-W-L-I-F-F-R yahoo.com?

Speaker speaker_1: L-F-T-R at yahoo.com.

Speaker speaker_0: Oh, okay. L-F-T-R at yahoo.com All right, um, let's see. Do you know what you're wanting to enroll into or what's being offered?

Speaker speaker_1: Well, could you email me the information?

Speaker speaker_0: Sure. Um-

Speaker speaker_1: I don't even know what it consists of yet.

Speaker speaker_0: Okay. Yeah, I can send a copy of the benefits guide to your email, and then it looks like you have until the... Uh, technically the 20th to enroll. But if you want to do it over the phone, we're closed over the weekends, so it would be the 18th of April.

Speaker speaker_1: Okay.

Speaker speaker_0: Yes, sir, but I will go ahead and send that information to your email. Did you need help with anything else?

Speaker speaker_1: Not right now. I'll let you know though, I appreciate your help.

Speaker speaker_0: Yes, sir. You have a wonderful day.

Speaker speaker_1: Thank you.