

Transcript: VICTORIA

Taylor-5927848232566784-5231993905168384

Full Transcript

This person- Your call may be monitored- ... cannot be reached- ... or recorded for quality assurance. ... at the moment. Please leave a message after the tone. After you leave a message, you can modify it by pressing pound. Hey, this message is for Ms. Russell. This is Victoria with Benefits on a Card calling up- calling in on behalf of Hamilton Riker Group. Um, we did receive a enrollment form signed and dated on the 27th of November. It looks like you selected the MEC TeleRx and the vision for employee plus children. However, we are missing your, uh, children information, uh, such as their names, date of births, and full Social Security numbers. So, if you are wanting to add them on to the enrollment, please give us a call back with that information. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To re-record, press one. To confirm, press two. Leave a message after the tone. Hey, this message is for Ms. Russell. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton Riker Group, and we did receive a enrollment form that you signed and dated on the 27th of November requesting the MEC TeleRx and the vision for employee plus child, um, and or children. However, we are missing your dependent information such as the names, date of births, and Social Security numbers of the children you would like to cover. Um, if you will, please give us a call back with this information. Our phone number is 800-497-4856. Thank you and have a wonderful day. To re-record, press one. To confirm, press two. If you would like this message to be delivered on a future date, press one. To leave the message now, press pound. If you would like this message to be delivered on a-- Your message has been recorded. Bye.

Conversation Format

Speaker speaker_0: This person-

Speaker speaker_1: Your call may be monitored-

Speaker speaker_0: ... cannot be reached-

Speaker speaker_1: ... or recorded for quality assurance.

Speaker speaker_0: ... at the moment. Please leave a message after the tone. After you leave a message, you can modify it by pressing pound.

Speaker speaker_2: Hey, this message is for Ms. Russell. This is Victoria with Benefits on a Card calling up- calling in on behalf of Hamilton Riker Group. Um, we did receive a enrollment

form signed and dated on the 27th of November. It looks like you selected the MEC TeleRx and the vision for employee plus children. However, we are missing your, uh, children information, uh, such as their names, date of births, and full Social Security numbers. So, if you are wanting to add them on to the enrollment, please give us a call back with that information. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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