

Transcript: VICTORIA

Taylor-5927525229838336-5916252182200320

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, my name is Cory Jackson. I'm with MAU Staffing Services, and I needed to ask you... I forgot to ask how much my, um, like how much was coming out from my insurance plan that I selected? Okay. Let me pull up your file. What's the last four of your Social? 6712. Okay. Uh, do you mind verifying your address and date of birth? So the address is 215 Rosewalk Drive at Covington, Georgia 316, and the birthdate is October 22nd, 1976. Okay. And then phone number is 470-353-4090? Correct. Yes, ma'am. Gotcha. And then email is amandaCory76@gmail? Correct. Yes, ma'am. Okay, so it looks like you're pending for the MEC, um, for employees with spouse which is \$13.38 a week. Oh, okay. Yes, ma'am. Okay, good. Okay. That'd be great. All righty. Do you have any other questions for me? No, ma'am. You have been much helpful. Thank you. You're welcome. Have a good day. Uh, y- you too. Thank you. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, my name is Cory Jackson. I'm with MAU Staffing Services, and I needed to ask you... I forgot to ask how much my, um, like how much was coming out from my insurance plan that I selected?

Speaker speaker_0: Okay. Let me pull up your file. What's the last four of your Social?

Speaker speaker_1: 6712.

Speaker speaker_0: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_1: So the address is 215 Rosewalk Drive at Covington, Georgia 316, and the birthdate is October 22nd, 1976.

Speaker speaker_0: Okay. And then phone number is 470-353-4090?

Speaker speaker_1: Correct. Yes, ma'am.

Speaker speaker_0: Gotcha. And then email is amandaCory76@gmail?

Speaker speaker_1: Correct. Yes, ma'am.

Speaker speaker_0: Okay, so it looks like you're pending for the MEC, um, for employees with spouse which is \$13.38 a week.

Speaker speaker_1: Oh, okay. Yes, ma'am. Okay, good. Okay. That'd be great.

Speaker speaker_0: All righty. Do you have any other questions for me?

Speaker speaker_1: No, ma'am. You have been much helpful. Thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: Uh, y- you too. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye-bye.