Transcript: VICTORIA Taylor-5906531548610560-5513725013344256

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Welcome to MetLife Vision. If you're a MetLife Vision provider, press one. Our automated system allows you to obtain eligibility and coverage information. To continue, you'll need to provide the member's ID number or the last four digits of their Social Security number and date of birth. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm sorry, that response was invalid. Please try again. Please enter your office phone number, area code first. Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two. Authorization num- Enter the last four digits of the member's Social Security number. Now, enter the member's date of birth as month, day and year. For example, for March 5th, 2022, enter 03052022. We couldn't find information under the last four digits, 1788, and the date of birth, 03111997. If that's correct, press one. To re-enter it, press two. To check benefits for a different member, press one. To speak to a service representative, press zero. Or to go back to the...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Welcome to MetLife Vision. If you're a MetLife Vision provider, press one. Our automated system allows you to obtain eligibility and coverage information. To continue, you'll need to provide the member's ID number or the last four digits of their Social Security number and date of birth. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm sorry, that response was invalid. Please try again. Please enter your office phone number, area code first. Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two. Authorization num- Enter the last four digits of the member's Social Security number. Now, enter the member's date of birth as month, day and year. For example, for March 5th, 2022, enter 03052022. We couldn't find information under the last four digits, 1788, and the date of birth, 03111997. If that's correct, press one. To re-enter it, press two. To check benefits for a different member, press one. To speak to a service representative, press zero. Or to go back to the...