

## **Transcript: VICTORIA**

**Taylor-5893753134596096-6227557590188032**

### **Full Transcript**

Hi. You've reached- Your call may be monitored or recorded for quality assurance purposes. One-seven-zero-two-seven-five-three-three-three-zero-six. Please leave your message after the tone. Hey, this message is for Samantha. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing. Um, and I'm just calling because a text message was sent to you yesterday letting you know about the auto-enrollment for Surge. Um, and we did get your response, so I figured I'd just give you a call and let you know more information about it. Uh, Surge Staffing will automatically enroll all members into one of the medical plans that they offer, the MEC TeleRx. Uh, now that plan is specifically designed for your preventative health care, uh, so it covers things like yearly physicals, vaccinations and preventative screenings at 100% as long as you stay in network. Um, however, it only covers preventative services. It does also come with a subscription to FreeRx, which is a prescription plan. If it is one of the covered medications, it would be free. And they do charge \$16.80 a week for employee only. Again, Surge Staffing does enroll members, uh, into this plan 30 days from the date of your first check unless you opt out beforehand. So if this is something that you are not wanting, please give us a call back as soon as possible so that we can opt you out of that. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Hi. You've reached-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: One-seven-zero-two-seven-five-three-three-three-zero-six. Please leave your message after the tone.

Speaker speaker\_2: Hey, this message is for Samantha. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing. Um, and I'm just calling because a text message was sent to you yesterday letting you know about the auto-enrollment for Surge. Um, and we did get your response, so I figured I'd just give you a call and let you know more information about it. Uh, Surge Staffing will automatically enroll all members into one of the medical plans that they offer, the MEC TeleRx. Uh, now that plan is specifically designed for your preventative health care, uh, so it covers things like yearly physicals, vaccinations and preventative screenings at 100% as long as you stay in network. Um, however, it only covers preventative services. It does also come with a subscription to FreeRx, which is a prescription

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