

Transcript: VICTORIA

Taylor-5888312816746496-5500311292919808

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. Um, I'm new to this. So what is this for? Uh, so we administer medical insurance if you happen to work here like a staffing or retaine- uh, excuse me, a staffing or a temp agency. Oh, okay. So this is for insurance? Yes. Oh. Um, no, no, thank you. I already have insurance. Okay. Now, I know some of our clients will automatically enroll members into coverage. What's the name of the agency you work through? Um, Partners Personal. Okay. You should be fine then. I just wanted to see if your employer was one that automatically enrolls you. But if you don't want it, then there's nothing you need to do on your end. Okay. Thank you. Appreciate it. You're welcome. Have a good day. Okay. Bye. You as well. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. Um, I'm new to this. So what is this for?

Speaker speaker_0: Uh, so we administer medical insurance if you happen to work here like a staffing or retaine- uh, excuse me, a staffing or a temp agency.

Speaker speaker_1: Oh, okay. So this is for insurance?

Speaker speaker_0: Yes.

Speaker speaker_1: Oh. Um, no, no, thank you. I already have insurance.

Speaker speaker_0: Okay. Now, I know some of our clients will automatically enroll members into coverage. What's the name of the agency you work through?

Speaker speaker_1: Um, Partners Personal.

Speaker speaker_0: Okay. You should be fine then. I just wanted to see if your employer was one that automatically enrolls you. But if you don't want it, then there's nothing you need to do on your end.

Speaker speaker_1: Okay. Thank you. Appreciate it.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: Okay. Bye. You as well. Bye.