

Transcript: VICTORIA

Taylor-5884209494540288-5415268162781184

Full Transcript

... to voicemail. The call may be monitored- Your call may be monitored and recorded for quality assurance purposes. ... The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Golden. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 22nd of February. Um, we have a couple of questions regarding this form. It looks like, um, you selected to enroll into a few different medical plans. Um, it looks like you selected the Stay Healthy, the Insure Plus, um, for employee plus child, but then you also selected the Insure Plus Enhance for employee only. Um, and then you also select Dental for employee plus child, uh, but the short-term disability, vision and critical illness and group accident for employee only. Um, so we're just calling to see exactly what you're wanting to enroll into. Unfortunately, you cannot have both Insure Plus plans. Uh, we also just wanna verify if you're wanting the, uh, coverage for employee only or for you and your child. Um, so if you will, just give us a call back as soon as possible. Our phone number is 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: ... to voicemail. The call may be monitored-

Speaker speaker_1: Your call may be monitored and recorded for quality assurance purposes.

Speaker speaker_0: ... The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Ms. Golden. This is Victoria with Benefits on a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 22nd of February. Um, we have a couple of questions regarding this form. It looks like, um, you selected to enroll into a few different medical plans. Um, it looks like you selected the Stay Healthy, the Insure Plus, um, for employee plus child, but then you also selected the Insure Plus Enhance for employee only. Um, and then you also select Dental for employee plus child, uh, but the short-term disability, vision and critical illness and group accident for employee only. Um, so we're just calling to see exactly what you're wanting to enroll into. Unfortunately, you cannot have both Insure Plus plans. Uh, we

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