

Transcript: VICTORIA

Taylor-5877154299822080-6264855092051968

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Hey, this message is for Evgeniy. This is Victoria with Benefits on a Card. I'm just calling in regards to the medical insurance being offered through Hamilton Reicher Group. Uh, we did receive a enrollment form that you signed and dated on the 17th of February. It looks like on the enrollment form you did select to enroll into coverage for employee plus children. Um, and we just received a, an additional page with all your dependent information on it. Um, but I do see that you also have your spouse's information listed, so I wanted to verify if you were wanting coverage for employee plus children or if you wanted to do the family package where your spouse would be included as well. Um, it also looks like on the enrollment form you did select, um, a couple different medical plans so we're unsure of specifically what medical plan you're wanting to enroll into. So as of right now, what we are gonna do is enroll you into the MEC TeleRx, uh, the VIP Standard for employee plus children, and then also the additional add-ons that you selected, the dental, term life, uh, critical illness, behavioral health, the IDX Social Plus, FreeRx, and the virtual primary care. Um, if this is not what you're wanting to enroll into or if you do wanna make changes, uh, just give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, AM- Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker_2: Hey, this message is for Evgeniy. This is Victoria with Benefits on a Card. I'm just calling in regards to the medical insurance being offered through Hamilton Reicher Group. Uh, we did receive a enrollment form that you signed and dated on the 17th of February. It looks like on the enrollment form you did select to enroll into coverage for employee plus children. Um, and we just received a, an additional page with all your dependent information on it. Um, but I do see that you also have your spouse's information listed, so I wanted to verify if you were wanting coverage for employee plus children or if you wanted to do the family package where your spouse would be included as well. Um, it also looks like on the enrollment form you did select, um, a couple different medical plans so we're unsure of specifically what medical plan you're wanting to enroll into. So as of right now, what we are gonna do is enroll you into the MEC TeleRx, uh, the VIP Standard for employee plus

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Speaker speaker_1: Thank you.