

Transcript: VICTORIA

Taylor-5875147408982016-4620221114531840

Full Transcript

1-2-6-9-4-9-0-4-9 is not available. Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Christine . This is Victoria with Benefits on a Card. We administer medical insurance for HSS, and we did receive a enrollment form that you signed and dated on the 3rd of January . It looks like on the enrollment form you did select the dental, vision, critical illness gr- and group accident for employee plus spouse, uh, and then the term life for employee only. Uh, we are, however, currently missing your spouse's information, such as their name, date of birth, and Social Security number, so we're unable to enroll, uh, them into coverage . As of right now, we are just gonna enroll you into everything that you selected, but for employee only. If you are wanting to add your spouse, please give us a call back with their name, date of birth, and full Social Security number. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your m- To leave the number from which you are calling, press pound. To leave another c- Phone number 800-497-4856. If the number is correct, press one. To re-enter the number, press two. To send your message with normal delivery, press one. To send your message with urgent delivery, press... Thank you. Your message has been sent.

Conversation Format

Speaker speaker_0: 1-2-6-9-4-9-0-4-9 is not available.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Christine . This is Victoria with Benefits on a Card. We administer medical insurance for HSS, and we did receive a enrollment form that you signed and dated on the 3rd of January . It looks like on the enrollment form you did select the dental, vision, critical illness gr- and group accident for employee plus spouse, uh, and then the term life for employee only. Uh, we are, however, currently missing your spouse's information, such as their name, date of birth, and Social Security number, so we're unable to enroll, uh, them into coverage . As of right now, we are just gonna enroll you into everything that you selected, but for employee only. If you are wanting to add your spouse, please give us a call back with their name, date of birth, and full Social Security number. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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