

## **Transcript: VICTORIA**

**Taylor-5848324997070848-6292466961170432**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Fambro. This is Victoria with Benefits and a Card, uh, calling in on behalf of Surge Staffing. We spoke yesterday about getting you enrolled into Benefits. I did run a eligibility check on you. However, you're not eligible to enroll as a rehire. Um, it looks like your personal open enrollment period has already ended. Now, if you are, uh, still interested in getting benefits, we can reinstate what you previously had, which would be the dental, short-term disability, and vision for employee only. Uh, with reinstatements, we can only reinstate the policies you had previously. Um, so we can definitely do that. I know you wanted to add on term life, and we wouldn't be able to add on term life si- since you didn't have that previously. But if you are wanting to reinstate the dental, short-term disability and the vision, we can definitely do that for you. Just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Ms. Fambro. This is Victoria with Benefits and a Card, uh, calling in on behalf of Surge Staffing. We spoke yesterday about getting you enrolled into Benefits. I did run a eligibility check on you. However, you're not eligible to enroll as a rehire. Um, it looks like your personal open enrollment period has already ended. Now, if you are, uh, still interested in getting benefits, we can reinstate what you previously had, which would be the dental, short-term disability, and vision for employee only. Uh, with reinstatements, we can only reinstate the policies you had previously. Um, so we can definitely do that. I know you wanted to add on term life, and we wouldn't be able to add on term life si- since you didn't have that previously. But if you are wanting to reinstate the dental, short-term disability and the vision, we can definitely do that for you. Just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM

Eastern Time. Thank you and have a wonderful day.