Transcript: VICTORIA
Taylor-5832807925891072-6089781825454080

## **Full Transcript**

Your call may be- I know who recorded for quality assurance purposes. Hello? This is Tracy. Who's calling? Hey, this is Victoria with Benefits on a Card. We administer medical insurance for BGS. How you doing? No, I don't need it right now. I have my own medical, medical insurance, sweetheart. I'm sorry if I clicked it. Yeah, that's the reason why I was calling back. No, I already have my medical insurance, sweetheart. I apologize. No worries. You have a wonderful day. You have a great day too and, and have a happy, happy holidays this upcoming. You know, I had- You too. ... you were BGF temp agent... You were BGSF temp agency, right? Uh, well, I'm with Benefits on a Card. We administer their medical insurance. Oh, okay. Okay. Yeah, you can just cancel me on that one. I appreciate you. Yes, ma'am. Have a good day. You too. Bye. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be-

Speaker speaker\_1: I know who recorded for quality assurance purposes.

Speaker speaker\_2: Hello? This is Tracy.

Speaker speaker\_1: Who's calling?

Speaker speaker\_2: Hey, this is Victoria with Benefits on a Card. We administer medical insurance for BGS.

Speaker speaker\_1: How you doing? No, I don't need it right now. I have my own medical, medical insurance, sweetheart. I'm sorry if I clicked it.

Speaker speaker 2: Yeah, that's the reason why I was calling back.

Speaker speaker\_1: No, I already have my medical insurance, sweetheart. I apologize.

Speaker speaker\_2: No worries. You have a wonderful day.

Speaker speaker\_1: You have a great day too and, and have a happy, happy holidays this upcoming. You know, I had-

Speaker speaker\_2: You too.

Speaker speaker\_1: ... you were BGF temp agent... You were BGSF temp agency, right?

Speaker speaker\_2: Uh, well, I'm with Benefits on a Card. We administer their medical insurance.

Speaker speaker\_1: Oh, okay. Okay. Yeah, you can just cancel me on that one. I appreciate you.

Speaker speaker\_2: Yes, ma'am. Have a good day.

Speaker speaker\_1: You too. Bye.

Speaker speaker\_2: Bye-bye.