

## **Transcript: VICTORIA**

**Taylor-5828570031538176-6602452858519552**

### **Full Transcript**

... forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Darryl. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton/Riker Group and we did receive a, uh, enrollment form that you signed and dated on the 5th of November. It looks like on the enrollment form you did select all of the medical plans, um, so we're unsure specifically which ones you're wanting. Unfortunately, you cannot have the VIP Standard and the VIP Classic, so as of right now, what we're gonna do is we're gonna enroll you into the StayHealthy MUC TeleRx, the VIP Standard, the dental, short-term disability, vision, life, critical illness, group accident, behavioral health and the IDx Social Plus that you selected for employee only. Um, but if this is not what you're wanting or if you want to make changes to this, please give us a call ... as possible. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: ... forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Darryl. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton/Riker Group and we did receive a, uh, enrollment form that you signed and dated on the 5th of November. It looks like on the enrollment form you did select all of the medical plans, um, so we're unsure specifically which ones you're wanting. Unfortunately, you cannot have the VIP Standard and the VIP Classic, so as of right now, what we're gonna do is we're gonna enroll you into the StayHealthy MUC TeleRx, the VIP Standard, the dental, short-term disability, vision, life, critical illness, group accident, behavioral health and the IDx Social Plus that you selected for employee only. Um, but if this is not what you're wanting or if you want to make changes to this, please give us a call ... as possible. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.