Transcript: VICTORIA Taylor-5819490788491264-6559172824449024

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, I just got a text from you guys. I was just calling back. Okay. What's the name of the agency that you work for? I don't work. Okay. It's possible that the message was sent to you in error. This is for medical insurance if you work through a staffing or a temp agency. No, I don't work. Okay. Like I said, it could have been sent to you in error. Okay. Okay. ? Do you need help with anything else? No. Okay. You have a wonderful day. I was just returning this phone call just so I don't miss out on nothing. Okay. Gotcha. I understand. Yeah, like I said, this... we administer medical insurance for multiple staffing agencies across the states. Okay. Okay. Um, but this is just for the employees so, um, if you, or if you're not currently working, it just seems like we have the wrong number on file. Okay. Thank you. You're welcome. Have a good day. Bye bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yes, I just got a text from you guys. I was just calling back.

Speaker speaker_0: Okay. What's the name of the agency that you work for?

Speaker speaker_1: I don't work.

Speaker speaker_0: Okay. It's possible that the message was sent to you in error. This is for medical insurance if you work through a staffing or a temp agency.

Speaker speaker_1: No, I don't work.

Speaker speaker_0: Okay. Like I said, it could have been sent to you in error.

Speaker speaker_1: Okay. Okay. ?

Speaker speaker_0: Do you need help with anything else?

Speaker speaker_1: No.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_1: I was just returning this phone call just so I don't miss out on nothing.

Speaker speaker_0: Okay. Gotcha. I understand. Yeah, like I said, this... we administer medical insurance for multiple staffing agencies across the states.

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Um, but this is just for the employees so, um, if you, or if you're not currently working, it just seems like we have the wrong number on file.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: Bye bye.