Transcript: VICTORIA Taylor-5815153248485376-5467570718162944

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. 419-615-9081 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Hey, this message is for Sandana. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton Reicher Group, and we did receive a enrollment form that you signed and dated on the 7th of January. It looks like on the enrollment form you did select the Stay Healthy MEC TeleRx, the Stay Healthy MEC Enhanced, and the dental for employee plus children. Unfortunately, you cannot have both Stay Healthy MEC plans. You will have to choose between the, uh, Stay Healthy MEC TeleRx or the Stay Healthy MEC Enhanced. Um, also, again, it does look like you selected the coverage level to be for employee plus children, but we do not have any of your dependent information such as the names, date of births, and full Social Security numbers of the children you would like to cover. So, as of right now, since we're unsure of exactly what you're wanting to enroll into, we're gonna enroll you into the Stay Healthy MEC TeleRx and the dental, but for employee only. If this is not what you're wanting or, um, if you are wanting to add on children, please call us back with that information. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. To send your message with normal delivery, press one. To send your message with urgent delivery, press two. To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: 419-615-9081 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, this message is for Sandana. This is Victoria with Benefits on a Card. We administer medical insurance for Hamilton Reicher Group, and we did receive a

enrollment form that you signed and dated on the 7th of January. It looks like on the enrollment form you did select the Stay Healthy MEC TeleRx, the Stay Healthy MEC Enhanced, and the dental for employee plus children. Unfortunately, you cannot have both Stay Healthy MEC plans. You will have to choose between the, uh, Stay Healthy MEC TeleRx or the Stay Healthy MEC Enhanced. Um, also, again, it does look like you selected the coverage level to be for employee plus children, but we do not have any of your dependent information such as the names, date of births, and full Social Security numbers of the children you would like to cover. So, as of right now, since we're unsure of exactly what you're wanting to enroll into, we're gonna enroll you into the Stay Healthy MEC TeleRx and the dental, but for employee only. If this is not what you're wanting or, um, if you are wanting to add on children, please call us back with that information. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. If you're satisfied with the message, press one. To listen to your message, press two. To erase and re-record, press three. To continue recording where you left off, press four. To send your message with normal delivery, press one. To send your message with urgent delivery, press two. To send your message has been sent.