

Transcript: VICTORIA

Taylor-5813471766298624-6511799088889856

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Kenneth. This is Victoria with Benefits and a Card. We administer medical insurance for BGS. Um, just calling because we did receive a enrollment form that you signed and dated on the 9th of April. It looks like on the form you did, um, select to enroll into the Virtual Primary Care Benefit but you also selected to decline coverage. Uh, so we're just calling to verify if you're wanting to enroll or not. Uh, if you will please give us a call back as soon as possible, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, this message is for Kenneth. This is Victoria with Benefits and a Card. We administer medical insurance for BGS. Um, just calling because we did receive a enrollment form that you signed and dated on the 9th of April. It looks like on the form you did, um, select to enroll into the Virtual Primary Care Benefit but you also selected to decline coverage. Uh, so we're just calling to verify if you're wanting to enroll or not. Uh, if you will please give us a call back as soon as possible, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.