## Transcript: VICTORIA Taylor-5762883261513728-5742246480527360

## **Full Transcript**

... have to- Your call may be monitored or recorded for quality assurance purposes. Hey, how you doing, baby? Thank you for calling Benefits On A Car. This is Victoria. How may I help-Hello, baby. Uh, yes, y'all just sent me a text message saying after I got my first check, call to see something about benefits? Yeah, this is for-Hello? ... uh, medical insurance. Oh, no, I'm good. Thank you. You're welcome. I know some of our en- uh, clients will automatically enroll you into coverage. What's the name of the agency you work for? Partner Personal. Okay, you should be fine. They don't do auto-enrollment. I just wanted to make sure. All right, thank you. You're welcome. Have a good day. Uh, you too.

## **Conversation Format**

Speaker speaker\_0: ... have to-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Hey, how you doing, baby?

Speaker speaker\_2: Thank you for calling Benefits On A Car. This is Victoria. How may I help-

Speaker speaker\_0: Hello, baby.

Speaker speaker\_2: Uh, yes, y'all just sent me a text message saying after I got my first check, call to see something about benefits? Yeah, this is for-

Speaker speaker\_0: Hello?

Speaker speaker\_2: ... uh, medical insurance.

Speaker speaker\_0: Oh, no, I'm good. Thank you.

Speaker speaker\_2: You're welcome. I know some of our en- uh, clients will automatically enroll you into coverage. What's the name of the agency you work for?

Speaker speaker\_0: Partner Personal.

Speaker speaker\_2: Okay, you should be fine. They don't do auto-enrollment. I just wanted to make sure.

Speaker speaker\_0: All right, thank you.

Speaker speaker\_2: You're welcome. Have a good day.

Speaker speaker\_0: Uh, you too.