

Transcript: VICTORIA

Taylor-5691397745590272-6088767146737664

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? How are you doing, Miss Victoria? This is Terry House. You know every time I call? Okay. Hi, how are you? I'm fine. Hey, I believe I was just calling you earlier to let you know that I sent, uh, one of the ID cards that I was missing when we previously spoke to your email. Okay. Okay. Thank you very much. Oh, Victoria, one more thing. I wanna see... I know I have short-term disability. I want to see if I have long-term disability. We don't offer long term. Oh, it's short term? Okay. Yeah. Okay then. Okay then. Thank you very much. You're welcome. Did you need help with anything else? No, that'll be it. Thank you very much. You're welcome. Have a good day. Got it. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: How are you doing, Miss Victoria? This is Terry

Speaker speaker_2: House. You know every time I call?

Speaker speaker_0: Okay. Hi, how are you?

Speaker speaker_1: I'm fine.

Speaker speaker_0: Hey, I believe I was just calling you earlier to let you know that I sent, uh, one of the ID cards that I was missing when we previously spoke to your email.

Speaker speaker_1: Okay. Okay. Thank you very much. Oh, Victoria, one more thing. I wanna see... I know I have short-term disability. I want to see if I have long-term disability.

Speaker speaker_0: We don't offer long term.

Speaker speaker_1: Oh, it's short term? Okay.

Speaker speaker_0: Yeah.

Speaker speaker_1: Okay then. Okay then. Thank you very much.

Speaker speaker_0: You're welcome. Did you need help with anything else?

Speaker speaker_1: No, that'll be it. Thank you very much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: Got it.

Speaker speaker_0: Thank you. Bye-bye.