

Transcript: VICTORIA

Taylor-5688194107621376-4684270600896512

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Patricia? Who is this? Hey, this is Victoria with Benefits and a Card. We administer the, uh, medical insurance being offered through Focus Workforce Management. Uh-huh. Yes. Um, so I'm just calling because we tried to send you one of your ID cards, um, but it was returned back to us, so I wanted to make sure your mailing address was in our system correctly. 901 42nd Street, South Fargo. Apartment 216, but that's the new address. Do you have it? Oh. So I have 901 47th. No, 42nd. 901 42nd Street, South Fargo. 901 42nd Street, South Fargo, Apartment 216, Fargo, North Dakota, 58103. Okay. So 901 42nd Street, uh, South, Apartment 216 in Fargo. That's the correct code. Yes. Yeah, 901- Just to confirm. North... In North... Yeah, North Dakota, North Dakota. 901 42nd Street, South Fargo. Okay. I will go ahead and update it and have it re-sent to you. All right, thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Patricia?

Speaker speaker_2: Who is this?

Speaker speaker_1: Hey, this is Victoria with Benefits and a Card. We administer the, uh, medical insurance being offered through Focus Workforce Management.

Speaker speaker_2: Uh-huh. Yes.

Speaker speaker_1: Um, so I'm just calling because we tried to send you one of your ID cards, um, but it was returned back to us, so I wanted to make sure your mailing address was in our system correctly.

Speaker speaker_2: 901 42nd Street, South Fargo. Apartment 216, but that's the new address. Do you have it?

Speaker speaker_1: Oh. So I have 901 47th.

Speaker speaker_2: No, 42nd. 901 42nd Street, South Fargo. 901 42nd Street, South Fargo, Apartment 216, Fargo, North Dakota, 58103.

Speaker speaker_1: Okay. So 901 42nd Street, uh, South, Apartment 216 in Fargo.

Speaker speaker_2: That's the correct code. Yes. Yeah, 901-

Speaker speaker_1: Just to confirm.

Speaker speaker_2: North... In North... Yeah, North Da- Fargo, North Dakota. 901 42nd Street, South Fargo.

Speaker speaker_1: Okay. I will go ahead and update it and have it re-sent to you.

Speaker speaker_2: All right, thank you.

Speaker speaker_1: Thank you. Bye-bye.