

Transcript: VICTORIA

Taylor-5683879817691136-6272909231964160

Full Transcript

Thank you for calling Benefits and a Card. This is Victoria. How can I help you? Yeah, I got a message from you guys about I'll be- ... automatically enrolled in a... Tommy, stop. Automatically enrolled into MEC TRX or something like that. Okay. What's the name of the agency you're working through? Uh, Surge. Okay. So this is for the medical insurance that they offer, and they do typically enroll members, uh, specifically new hires into the, uh, MEC Tel RX unless you opt out- Yeah. ... beforehand. Yeah, I wanna opt out of that. Okay. What's the last four of your social? 7354. And your first and last name? Uh, Joshua Minehart. M-I-N-E-H-A-R-T. Okay. Do you mind verifying your address and date of birth? Um, my date of birth is 1/25/1976, and my address is 689 South Honeytown Road, Rooster. Okay. Phone number 330-590-3243? Correct. Email is gonna be last name, first name the number7@gmail.com. Correct. Okay. I will go ahead and opt you out, and you're good to go from here. All right. Thank you. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, I got a message from you guys about I'll be- ... automatically enrolled in a... Tommy, stop. Automatically enrolled into MEC TRX or something like that.

Speaker speaker_0: Okay. What's the name of the agency you're working through?

Speaker speaker_1: Uh, Surge.

Speaker speaker_0: Okay. So this is for the medical insurance that they offer, and they do typically enroll members, uh, specifically new hires into the, uh, MEC Tel RX unless you opt out-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... beforehand.

Speaker speaker_1: Yeah, I wanna opt out of that.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 7354.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Uh, Joshua Minehart. M-I-N-E-H-A-R-T.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Um, my date of birth is 1/25/1976, and my address is 689 South Honeytown Road, Rooster.

Speaker speaker_0: Okay. Phone number 330-590-3243?

Speaker speaker_1: Correct.

Speaker speaker_0: Email is gonna be last name, first name the number7@gmail.com.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. I will go ahead and opt you out, and you're good to go from here.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.