

Transcript: VICTORIA

Taylor-5679617015595008-6343078984859648

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. I was just like to, uh, opt out of the, uh, benefits card. Okay. What, what's the name of the agency you work for? Uh, I'm through Surge, S-U-R-G-E. And the last four of your Social? 9299. And your first and last name? Sean Keels. Okay. Do you mind verifying your address and date of birth? 546 Carpenter Street, Lancaster, Ohio 43130. And my date of birth is August 18th, 1988. Phone number 8-, uh, 847-637-6149? Yes. And then email is S-E-A-N-K@gmail.com? Yes. And you're wanting- Uh, seank8426@gmail.com should be. Okay. And you're wanting to decline the auto-enrollment? Uh, yes. I'm already enrolled f-, uh, through the VA. Okay. All righty, I will go ahead and decline it and you're good to go from here. All right. Thank you very much. You're welcome. Have a wonderful day. You too. Bye-bye. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. I was just like to, uh, opt out of the, uh, benefits card.

Speaker speaker_0: Okay. What, what's the name of the agency you work for?

Speaker speaker_1: Uh, I'm through Surge, S-U-R-G-E.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 9299.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Sean Keels.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: 546 Carpenter Street, Lancaster, Ohio 43130. And my date of birth is August 18th, 1988.

Speaker speaker_0: Phone number 8-, uh, 847-637-6149?

Speaker speaker_1: Yes.

Speaker speaker_0: And then email is S-E-A-N-K@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: And you're wanting-

Speaker speaker_1: Uh, seank8426@gmail.com should be.

Speaker speaker_0: Okay. And you're wanting to decline the auto-enrollment?

Speaker speaker_1: Uh, yes. I'm already enrolled f-, uh, through the VA.

Speaker speaker_0: Okay. All righty, I will go ahead and decline it and you're good to go from here.

Speaker speaker_1: All right. Thank you very much.

Speaker speaker_0: You're welcome. Have a wonderful day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: You too. Bye-bye.