

Transcript: VICTORIA

Taylor-5676992837763072-5132134779764736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Marco? Yeah. Hey, this is Victoria with Benefits and the card. Uh, we administer the medical insurance for Surge Staffing. Um, we did try to send you your medical ID card, but it got sent back to us, so I just wanted to verify your address. Yeah. Um, is it 201 Poplar Circle, Versailles, Kentucky 40383? Yes, it was 201 Apartment B. Okay. All right. Yeah. 201 Poplar Circle Apartment B? Yeah. Okay. And then the, uh, the city is Versailles, um- Versailles, Kentucky. ... Kentucky? Yeah, Versailles, Kentucky. Sorry about that, and then zip code 40383? Yeah, that's it. All right. I will go ahead and update your address and get this sent back out to you. All right. Thank you. Thank you. Have a good day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Marco?

Speaker speaker_2: Yeah.

Speaker speaker_1: Hey, this is Victoria with Benefits and the card. Uh, we administer the medical insurance for Surge Staffing. Um, we did try to send you your medical ID card, but it got sent back to us, so I just wanted to verify your address.

Speaker speaker_2: Yeah.

Speaker speaker_1: Um, is it 201 Poplar Circle, Versailles, Kentucky 40383?

Speaker speaker_2: Yes, it was 201 Apartment B.

Speaker speaker_1: Okay. All right.

Speaker speaker_2: Yeah.

Speaker speaker_1: 201 Poplar Circle Apartment B?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. And then the, uh, the city is Versailles, um-

Speaker speaker_2: Versailles, Kentucky.

Speaker speaker_1: ... Kentucky?

Speaker speaker_2: Yeah, Versailles, Kentucky.

Speaker speaker_1: Sorry about that, and then zip code 40383?

Speaker speaker_2: Yeah, that's it.

Speaker speaker_1: All right. I will go ahead and update your address and get this sent back out to you.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: Thank you. Have a good day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you. Bye-bye.