

Transcript: VICTORIA

Taylor-5666237847879680-5315324457172992

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, yes, ma'am. I got a text message earlier from Serve Temporary Service, uh, stating that I would be auto enrolled into insurance or whatever. I was curious how much... how much is that? Um, so the specific plan they automatically enroll you into, it's... Excuse me, \$16.80 a week for employee only. Yeah. And what... I mean, what's that cover? So it's a preventative medical plan. It covers things like, uh, yearly physicals, vaccinations and preventative screenings at 100% as long as you stay on the network. Yeah. Um, it also comes with a subscription of FreeRx, which is like a prescription plan. Uh-huh. And then it also comes with, uh, virtual urgent care. But for the most part, it just covers your preventative medical. No, I'm good. I don't want that at all. Okay. I'll need to pull up your file so I can decline it for you. All right. Uh, what's the last four of your Social? 5673. Okay. And then your first and last name? Steve Lowman, L-O-W-M-A-N. And do you mind verifying your address and date of birth? 6748 Aljen, that's A-L-J-E-N, Road, Middletown, Ohio 45042. And what, what else? Uh, your date of birth? Oh, 12/31/70. And phone number is 513-465-4698? Correct. And email is stevelowman69@gmail.com? Correct. Alrighty. I will go ahead and decline it. And you're good to go from here. All right. Thank you very much. You're welcome. Have a good day. You too. Thanks.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, yes, ma'am. I got a text message earlier from Serve Temporary Service, uh, stating that I would be auto enrolled into insurance or whatever. I was curious how much... how much is that?

Speaker speaker_0: Um, so the specific plan they automatically enroll you into, it's... Excuse me, \$16.80 a week for employee only.

Speaker speaker_1: Yeah. And what... I mean, what's that cover?

Speaker speaker_0: So it's a preventative medical plan. It covers things like, uh, yearly physicals, vaccinations and preventative screenings at 100% as long as you stay on the network.

Speaker speaker_1: Yeah.

Speaker speaker_0: Um, it also comes with a subscription of FreeRx, which is like a prescription plan.

Speaker speaker_1: Uh-huh.

Speaker speaker_0: And then it also comes with, uh, virtual urgent care. But for the most part, it just covers your preventative medical.

Speaker speaker_1: No, I'm good. I don't want that at all.

Speaker speaker_0: Okay. I'll need to pull up your file so I can decline it for you.

Speaker speaker_1: All right.

Speaker speaker_0: Uh, what's the last four of your Social?

Speaker speaker_1: 5673.

Speaker speaker_0: Okay. And then your first and last name?

Speaker speaker_1: Steve Lowman, L-O-W-M-A-N.

Speaker speaker_0: And do you mind verifying your address and date of birth?

Speaker speaker_1: 6748 Aljen, that's A-L-J-E-N, Road, Middletown, Ohio 45042. And what, what else?

Speaker speaker_0: Uh, your date of birth?

Speaker speaker_1: Oh, 12/31/70.

Speaker speaker_0: And phone number is 513-465-4698?

Speaker speaker_1: Correct.

Speaker speaker_0: And email is stevelowman69@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Alrighty. I will go ahead and decline it. And you're good to go from here.

Speaker speaker_1: All right. Thank you very much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too.

Speaker speaker_0: Thanks.